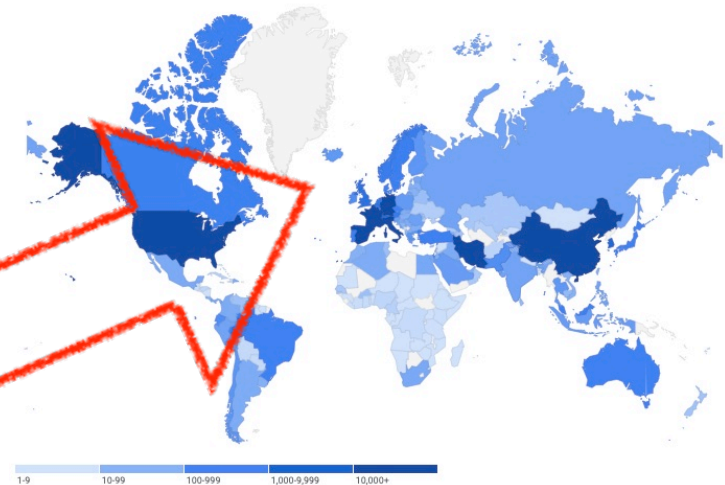
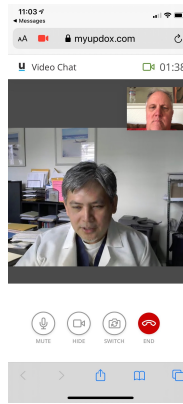
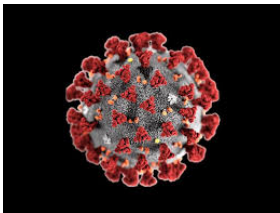


Telehealth for HBPC Practices

An Experiential Report
On the COVID-19 Pandemic

TYPE OF SERVICE	WHAT IS THE SERVICE?	HCP/PCS/CPT CODE	Patient Relationship with Provider
MEDICARE TELEHEALTH VISITS	A visit with a provider that uses telecommunication systems between a provider and a patient.	Common telehealth services include: • 99211-99213 (Office or other outpatient visits) • G0401-G0402 (Chronic condition management, emergency department or initial quarterly) • G0403-G0404 (Follow-up/regular maintenance consultations furnished to beneficiaries in hospitals or SNFs) For a complete list: https://www.cms.gov/medicare/coverage/policies/2019s4/telehealth-services-list	For established patients *In the event the 1135 waiver requires an established patient, add to ensure that such a prior relationship existed for claims submitted during this public health emergency.
VIRTUAL CHECK-IN	A brief (15 minutes) check-in with your practitioner via telephone or other telecommunication device to decide whether an office visit or other service is needed. A written notification of services under review, submitted by an established patient.	• HCPCS code G2012 • HCPCS code G2010	For established patients.
E-VISITS	A communication between a patient and their provider through an online patient portal.	• 99421 • 99422 • 99423 • G2061 • G2062 • G2063	For established patients.

Effective immediately, the HHS Office for Civil Rights (OCR) will exercise enforcement discretion and waive penalties for HIPAA violations against health care providers that serve patients in good faith through everyday communications technologies, such as FaceTime or Skype, during the COVID-19 nationwide public health emergency. For more information: <https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/index.html>



<https://google.org/crisisresponse/covid19-map>

Due to the Coronavirus (COVID-19) Public Health Emergency, health care providers can use telehealth services to treat COVID-19 (and for other medically reasonable purposes) from offices, hospitals, and places of residence (like homes, nursing homes, and assisted living facilities) as of March 6, 2020. Coinsurance and deductibles apply.

Office/Other Outpatient Services (Established Patients)

Components Required: 2 of 3	99211	99212	99213	99214	99215
History & Exam					
Problem focused		•			
Expanded problem focused			•		
Detailed				•	
Comprehensive					•
Medical Decision Making					
Straightforward		•			
Low			•		
Moderate				•	
High					•
Presenting Problem (Severity)					
Minimal		•			
Self-limited or minor			•		
Low to moderate				•	
Moderate to high					•
Typical Time: Face-to-Face	5	10	15	25	40

video chat Sun 03/22/20 3:03 PM

Video Chat Summary

to: Senior Care Clinic House Calls
from: Frederick Arredondo

Frederick Arredondo

SEND ITEM

COMMENT

ARCHIVE

OPTIONS ACTIONS

- ✓ Documenting the Telehealth Visit
- ✓ Policy Implications (H.R.7663 - Protecting Access to Post-COVID-19 Telehealth Act of 2020)
- ✓ How is your experience with COVID-19 and Telehealth?

COVID-19 Pandemic

Presented by Ron Billano Ordone, DNP, FNP-BC
Senior Care Clinic House Calls, Sacramento, CA