Interprofessional collaboration is a partnership that creates a multidisciplinary team designed to work on the common goal of improved patient-centered care. This important and often challenging process involves continuous interaction and information sharing between health care professionals (HCPs). Key components of establishing interprofessional collaboration include information exchange, understanding the roles and responsibilities of team members and direct accountability for patient care. The goal of this accredited educational activity is to discuss how to improve patient-centered care using key competencies and effective tools for successful interprofessional collaborative practice (IPCP) communication.

This activity will use case study examples to identify common communication barriers among HCPs, and communication methods will be introduced to overcome these barriers to optimal interdisciplinary team practice. It is designed to meet the educational needs of case managers, nurses, pharmacists, pharmacy technicians, physicians, social workers (all practice types) and other HCPs who have an interest in interprofessional communication and collaboration.

We invite you to learn more and participate in the live webcast, Improving Patient-Centered Care: Optimal Strategies for Interprofessional Communication and Collaboration. This live webcast will be held on Wednesday, November 30, 2016 from 11 a.m.–12 p.m. Eastern (10–11 a.m. Central; 9–10 a.m. Mountain; 8–9 a.m. Pacific).

>Learn More: optumhealtheducation.com/ipcc-2016-live

Learning Objectives
At the end of this educational activity, participants should be able to
- Recognize the importance of communication as a core component of IPCP
- State key competencies and effective tools for successful IPCP communication to improve patient-centered care using Team Strategies and Tools to Enhance Performance and Patient Safety (Team STEPPS®) as an example
- Identify common communication barriers that exist within IPCP among health care professionals and strategies that may be implemented to overcome these barriers
- Compare and contrast alternative communication methodologies and identify practical solutions for effective collaboration

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To learn more about the moderator and the presenters please click here.

A Q&A session will be held at the end of the presentation.

There are no fees for participating in or receiving credit for this activity.

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Please direct any questions to OptumHealth Education at moreinfo@optumhealtheducation.com.